



GPS HARDWARE COORDINATOR

WHY WORK WITH EDULOG

EDUCATION LOGISTICS (“Edulog”) offers exciting opportunities to enhance your career as part of an industry-leading software company. As an employee at Edulog, you will join teams that improve student transportation systems through our innovative technology, across the U.S. and internationally. You will have the opportunity to gain invaluable experience in the software industry, allowing you to grow professionally and move interdepartmentally as your skills develop. If you are looking for a dynamic company, in which to expand your knowledge and experience professional growth, consider Edulog for a collaborative and creative atmosphere where your efforts are appreciated.

SUMMARY & OBJECTIVE

As a member of the GPS Hardware team, you will be responsible for setting up, configuring, and troubleshooting of a wide range of our unique and highly customizable hardware and software solutions. This ranges from on-board GPS units to mobile tablets and phone applications. This is an entry level position and training will be provided.

DUTIES & RESPONSIBILITIES

- Assist with the creation, installation, and maintenance of Edulog GPS software, including SQLite database and API configuration.
- Investigate and resolve tickets from clients about their hardware and software issues.
- Work alongside the Project Management Office and Implementation Team to create customized hardware packages and implementation projects for school districts.
- Design support processes for hardware troubleshooting; create documentation to distribute internally and externally.
- Update/maintain data within the Edulog software, including hardware identifiers and counts.
- Work alongside our development teams to improve our existing software, and identify needed tools and enhancements for future products.

SKILLS & QUALIFICATIONS

- This is an entry-level position, a high-school diploma is preferred.
- Experience with Microsoft Excel, Outlook, and VPN access preferred.
- Experience with mobile troubleshooting preferred.
- Experience with SQL scripting and databases preferred.
- Previous technical/software implementation experience preferred.
- Ability to communicate effectively through both speech and written text.
- Ability to work in a team and maintain a pleasant manner in stressful situations.

TO APPLY: Please visit our website at <https://www.edulog.com/careers/> to complete an application, and submit your cover letter and resume.