



November 2, 2009

Mr. Mike Darling
President, Education Logistics
3000 Palmer Street
Missoula, MT 59808

Dear Mr. Darling,

On behalf of Mansfield Independent School District, I take this opportunity to thank Education Logistics for assigning Annie Jensen to be our technician and service support manager.

In the fourteen years of using EDULOG bus routing software, we have reached the point that our systems are operating better than ever before, thanks mostly to Annie's dedication to attaining our needs. She is highly responsible for Mansfield having one of the best openings of schools in memory.

Annie is a very pleasant person who has a wonderful personality. She listens to each of our concerns and quickly provides solutions. She also takes the time to explain to us why things happen within the software processes. She has taught us good preventative maintenance techniques along the way.

The service that Annie provides to us is the type of service that any user of a software system as powerful as EDULOG will ever experience. She is dedicated to our success and has a mastery of the system that you will agree is absolutely unbelievable. Her work ethics, demeanor, and success rate should be emulated within your other support staff.

We appreciate all of her hard work and wish to commend her for the job well done as an extended member of our staff.

Sincerely,

Charles Stone
Director of Transportation