



Roslyn Public Schools

Office of the Transportation Supervisor

475 Round Hill Road, Roslyn Heights New York 11577 Ph: (516) 801-5190 Fax: (516) 801-5191

David Shoob

Transportation Supervisor

dshoob@roslynschools.org

We have been using Edulog's routing and scheduling system since 1980. In 1991 I started working at the Roslyn School District (RSD) and we basically inherited the program when it was a DOS program. As technology has changed I was forced to migrate into the NT program. The migration went smoothly and we received a lot of support from Edulog's Charmaine Forren, Barak Nelson, and Chris Lowry. We received three days of training and after that we were pretty much up and running. The trainers were very professional and they made sure we understood the program and all of its functions. It was definitely nice to have someone in person working with us in a hands-on fashion during the training.

The Edulog.*nt* software is very easy to use and it's much better than the DOS program. I was at first nervous about getting a new software program, but after the implementation and training I found it very user friendly and easy to learn. It's like any new thing; it takes some time to learn it, but it wasn't that difficult.

The customer support that we receive is excellent. I primarily deal with Barak Nelson of support and he usually gets back to me very quick, that day. Barak knows the system in and out and I am not worried when I am working with him. I know he is always taking notes and I can hear him flipping the pages. He keeps a daily log and always brings up questions from our last discussion. It gives me a peace of mind knowing that Edulog is always there to assist in a timely fashion and that their experts take great pride in helping the RSD be as successful as possible. I am very happy with the program and it's rare when I need to call support, but when I do, the service is great.

I am looking forward to implementing Edulog's GPS software and I think it will save the RSD time and money. The real-time tracking with the GPS

system will be extremely valuable and beneficial to the district. Edulog has been a great business partner

David Shoob, Transportation Director